## Class 05

## **Topics**

- Simplestats-like updating for timevarying mean
- More Event Graph Examples
  - Finite Waiting Room
  - No Queue
  - Tandem Queue
- Reading
- Basic Event Graph Modeling

# Multiple Server Queue with Finite Capacity

- Parameters
  - {tA} interarrival times
  - {tS} service times
  - k # servers
  - c capacity of queue (C>0)

State

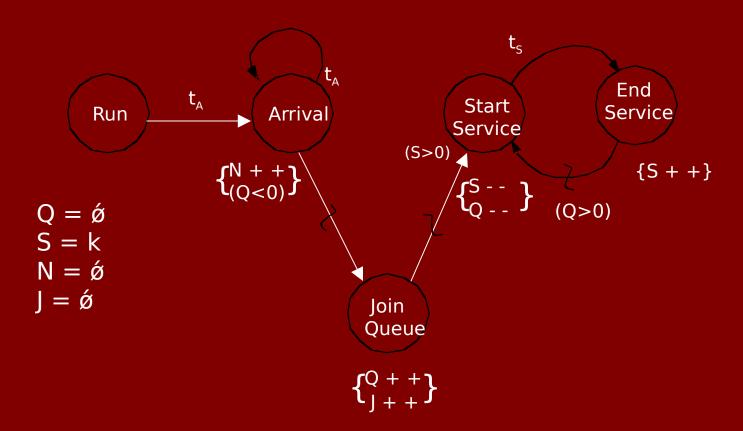
Q = # in queue

S = available servers

N = # arrivals

J = # served

## **Event Graph**



Discrete Event Simulat ion Modeling

# Multiple Server Queue With No Queue

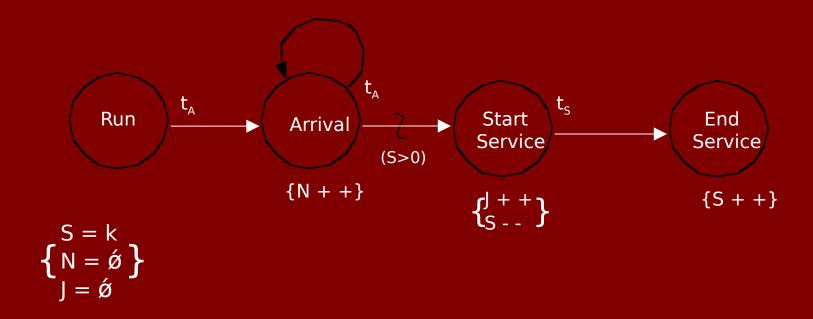
## **Parameters**

- {tS} service times
- {tA} interval times
- K # servers

### State

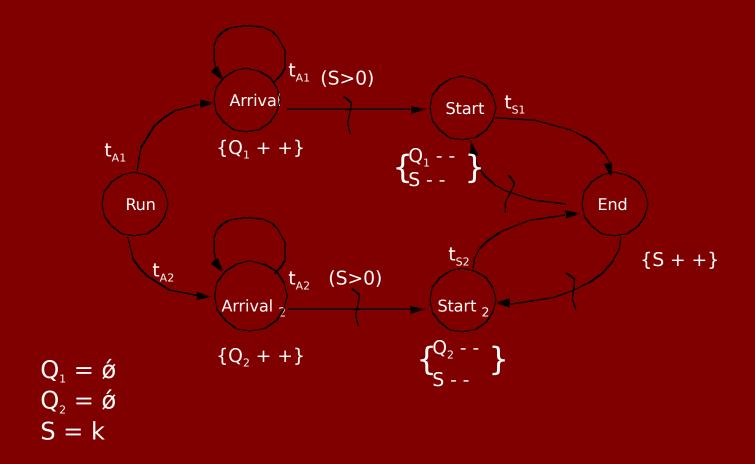
- S # available servers
- N # arrivals
- J # served

## **Event Graph**



## Discrete Event Simulation Modeling

#### **Two Types of Customer, One Type of Server**



Discrete Event Simulation Modeling

# Two Types of Customers, Two Different Service Times

- One type of server
- Priority to type 2 customers

#### **Parameters**

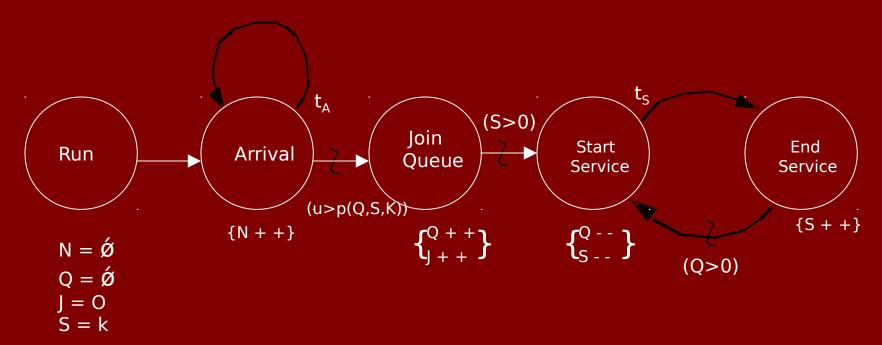
- {t<sub>Ai</sub>} interarrival times for customers of type i (i=1,2)
- {t<sub>si</sub>} server times for customers of type i (i=1,2)
- k<sub>i</sub> # servers of type i

#### State

- $\bullet$  Q<sub>i</sub> = # of customers of type i (i=1,2)
- S = # of available servers

## Balking

Arriving customer balks (i.e., choose not to join the system) with probability P(Q,S,K)



### **Parameters**

- {t<sub>A</sub>} interarrival times
- {t<sub>s</sub>} service times
- K # servers
- {A} add??? Un (0,1)
- p(Q,S,K) P{Balk} as a function of Q,S,K

### State

- N # potential customers
- J # customers who join the system
- Q # in system
- S # available servers